

# Services for families



At our Sheffield academies, we are committed in supporting all our students and their families during these uncertain and challenging times. If you feel that anyone in your family needs to talk to someone, seek support from a service or find out more details on what is available, we hope the providers listed below will help address your needs.

- If you have a serious concern please do get in touch with us during the Summer holidays via the **Oasis National office 020 7921 4200**

Name of the service	What does the service offer?	Contact Details
<b>Safeguarding Hub</b>	Professionals and members of the public can call any time and be put through to a social worker to discuss safeguarding concerns about a child or young person.	Tel: 2734855 option 1
<b>Citizens Advice</b>	Information and advice on debt, benefits, housing, consumer issues, family matters, health, education.	Website <a href="https://citizensadvice.org.uk">https://citizensadvice.org.uk</a> Tel: 03444113111
<b>Sheffield Credit Union</b>	Confidential advice on debt and loans.	Tel: 2760787
<b>Sheffield City Council</b>	Where to find help is set out on the council's website.	Website <a href="https://www.sheffield.gov.uk/home">https://www.sheffield.gov.uk/home</a> Tel: 2734567
<b>Childline</b>	A service which is available for all children to use for support on managing anxiety, domestic abuse, helping a friend, reporting online abuse, depression, boosting your mood and eating habits.	Website <a href="https://www.childline.org.uk">https://www.childline.org.uk</a> Tel: 0800 1111
<b>A &amp; E</b>	Northern General Hospital	Tel: 2714743
<b>Acute dental Care</b>	Charles Clifford	Tel: 2717800
<b>Children's A&amp;E</b>	Children's hospital	Tel: 2717000
<b>Samaritans</b>	Confidential emotional support service.	Tel: 2767277
<b>Victim Support</b>	Offers support and advice to victims of crimes and witnesses.	Tel: 08081689111

<b>Sheffield Mind</b>	Counselling for men and women.	Tel: 2584489
<b>Sheffield Alcohol Support service.</b>	Advice on problems relating to alcohol.	Tel: 2587553
<b>Substance Misuse Service</b>	Advice on problems relating to drug and substance misuse.	Tel: 3050500
<b>SARAS</b>	Support for women wanting refugee and support.	Tel:2426887
<b>Outreach Project</b>	Offers support to men and women who are subject to domestic abuse.	Tel:2706999
<b>SRASAC</b>	Sheffield rape and domestic abuse centre.	Tel:2412766 <a href="https://srasac.org.uk/">https://srasac.org.uk/</a>
<b>Scams</b>	Please be aware that there are a number of scams at the moment. Please take care.	Website: <a href="https://www.gov.uk/government/news/be-vigilant-against-coronavirus-scams">https://www.gov.uk/government/news/be-vigilant-against-coronavirus-scams</a>
<b>Primary School Admissions</b>	Information and advice on school admission and transfers.	Tel: 2735766
<b>Disability Sheffield</b>	Help and advice for independent living	Tel: 2536750
<b>Roshni Centre</b>	Sheffield Asian women's resource centre	Tel: 2508898
<b>Roma Support Group</b>	Help for Roma families.	Tel: 07949089778
<b>Food Banks</b>	Jubilee food Bank Parsons Cross Burngreave Firvale Southey	Tel:2320631 Tel: 07432092683 Tel: 07542888671 Tel: 2611605 Tel: 2452970
<b>Cahms</b>	Child and adolescent Mental Health services.	Tel:2262348
<b>Gamcare</b>	Offers support to people with gambling addictions	Website <a href="http://www.gamcare.org.uk">http://www.gamcare.org.uk</a> Tel:0808 8020 133