



# IMPORTANT SAFEGUARDING INFORMATION FOR FAMILIES

## WHAT YOU CAN EXPECT FROM US

A Safe Learning Environment.  
Prompt Action when you tell us about anything that might be worrying you.  
A high level of care and guidance that builds strong relationships and trust.  
Non-judgmental advice and support

## INFORMATION SHARING

It is usual practice for professionals who support your child to talk to each other and share relevant information. We will also talk to you about your child so that we can all work together.

## PASTORAL CARE

We know that young people will face different challenges as they grow up and we want to do everything we can to help them navigate their way through life. Our Pastoral Team can offer a listening ear and have a wealth of experience available to you and your family every day.

The Safeguarding and Pastoral Team are available every day – sometimes without an appointment, please ask at the main office and someone will get back to you as soon as possible.

## THE SAFEGUARDING TEAM

The Safeguarding Team are here to help. They are clear about their role, have sufficient time and training to undertake their job professionally and with care.



A. Vernon-Walker – Interim Principal



G. Brailsford – Senior Safeguarding Leader



L. Singleton – Pastoral Manager



E. Bonsall – Attendance Officer



L. Goodhand – Regional Director

## MULTI AGENCY WORKING

If different agencies are working with you it is sometimes useful for everyone to meet (at a place and time that is convenient and comfortable for you) so that we can agree a support plan for your family.

This way everyone can keep up to date, hear your views and work together to keep the focus on your child's needs.

Sometimes a worker will agree to co-ordinate the support for your child – they are known as the 'Lead Professional'.

The lead professional will keep you informed and answer any of your questions during what can sometimes be a difficult time.